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| Move Google Authenticator to a new phone |

## How to move Google Authenticator to a new phone

On your old phone:

Make sure you have the latest version of Google Authenticator by checking for updates in the Play Store for Android or the App Store for iPhone.

Tap the three dots on the top right corner and go to Transfer accounts then Export accounts.

Select the account you want to transfer to your new phone, then tap Next. You’ll see a QR code on your old phone. You need to scan this code from your new phone to transfer your Authenticator accounts.

On your new phone:

Install the Google Authenticator app.

Open the app on your new phone. Tap Get Started, then Import Existing Accounts? at the bottom of the screen.

Select Scan QR code.

Centre the QR code with your new phone. After you scan your QR codes, you will get a confirmation that your Google Authenticator accounts have been transferred.

## How to change which phone to receive Google Authenticator on

Go to your [Google Account](http://myaccount.google.com/).

At the top left, in the navigation panel, select **Security**.

Under **Signing in to Google**, tap **2-Step Verification**. You might need to sign in.

Under **Available second steps**, find **Authenticator app** and select **Change Phone**.

Follow the on-screen steps.

For further information about removing devices, go to [See devices with account access – Google Account Help](https://support.google.com/accounts/answer/3067630#remove) and follow the “Sign out on a device you no longer use” instructions.

## If you don’t have access to Google Authenticator on your old phone

If you’ve deleted the Google Authenticator app on your old phone or do not have it, you have two options.

Retrieve it via the backup codes you were given when you created your Google Authenticator account.

Add each of your accounts manually to your new phone. For more information on how to do that, see [Sign in with backup codes – Computer – Google Account Help](https://support.google.com/accounts/answer/1187538?sjid=8215599724478049456-AP).